



*Notification pertaining to Request for Proposal for supply, installation & maintenance of
SSLVA appliance*

1. About NPCI

National Payments Corporation of India (NPCI) is a Company registered under Section 25 of the Companies Act, 1956 (corresponding to Section 8 of The Companies Act, 2013) with its Registered Office in Mumbai, India. NPCI was promoted by 10 banks in India under the aegis of the Indian Bank's Association with majority shareholding by Public Sector Banks. Presently 56 banks are shareholders of NPCI. Out of which 19 are Public Sector Banks (PSB), 17 Private Sector Banks, 3 Foreign Banks, 7 Multi State Cooperative Banks and 10 Regional Rural Banks.

The vision, mission and values of NPCI are: Vision - To be the best payments network globally, Mission - Touching every Indian with one or other payment services and to make our mission possible, we live and work by five core values: Passion for Excellence, Integrity, Customer Centricity, Respect and Collaboration.

2. Objective of RFP

For decrypt and inspect SSL traffic in order to protect NPCI data and networks from hackers and cybercriminals a SSL visibility appliances is required to detect and decrypt SSL traffic entering and leaving through all ports, regardless of the protocol used. In view of the above, it is proposed to procure a SSL visibility solution as per the specification given in the RFP

3. Cost of the RFP

The Bidder shall bear all costs associated with the preparation and submission of its bid and NPCI will, in no case, be held responsible or liable for these costs, regardless of the conduct or outcome of the bidding process.

The Bidders can procure the RFP document from NPCI's office at Unit no. 202, 2nd floor, Raheja Titanium, CTS No. 201, Western Express Highway, Goregaon East, Mumbai 400 063, along with non-refundable amount of Rs. 11,800.00 (Rs Ten thousand plus GST@18%) in envelope A, payable in the form of Demand Draft/Pay Order from any scheduled commercial bank in India favoring "NATIONAL PAYMENTS CORPORATION OF INDIA" payable at Mumbai.

RFP document containing detailed specifications and requirements with terms and conditions can be obtained by eligible Bidders on any working day during office hours from 10:30 hrs to 18:30 hrs till the stipulated last date for the purpose, on payment of RFP cost in the form of Demand Draft / Pay Order along with authorization letter on the company letter-head mentioning the DD /Pay Order # included.

4. Due Diligence

The Bidders are expected to examine all instructions, terms and specifications stated in this RFP. The Bid shall be deemed to have been submitted after careful study and examination of this RFP document. Failure to furnish all information or submission of a bid not responsive to this RFP will be at the Bidders' risk and may result in rejection of the bid. NPCI is not bound to disclose the grounds for rejection of Bid. The decision of NPCI regarding the final declaration of the successful Bidder shall be final.

The Bidder is requested to carefully examine the RFP documents and the terms and conditions specified therein, and if there appears to be any ambiguity, contradictions, inconsistency, gap and/or discrepancy in the RFP document, Bidder should seek necessary clarifications through Pre-Bid queries.

5. Ownership of this RFP

The content of this RFP is a copy right material of National Payments Corporation of India. No part or material of this RFP document should be published on paper or electronic media without the prior written permission from NPCI.

6. Scope of Work

The scope of work will broadly include supply, installation of hardware, software and subsequent maintenance and support of software included in SSLV appliance. NPCI intends to procure the following devices:

- SSLV Appliance - 06 Nos
- 3 nos active appliances & 3 nos cold stand standby for three DC
- The devices should have onsite comprehensive support for a period of 3 years from the date of acceptance from the OEM and 2 years AMC starting from the end date of warranty.
- The equipment quoted by bidder should not be declared as EOL or EOS by the OEM Within/from one year of releasing PO.
- The bidder should migrate to new setup with no/minimum downtime as possible.
- The bidder should provide OEM product training at NPCI location (minimum 3 days for 10 NPCI persons)
- The bidder shall submit the project details in MS project (MPP based).

Updates/ Version upgrades of all software components provided by bidder for 5 years without any extra cost.

Detailed scope of work will be provided in the RFP document.

7. Eligibility Criteria

The invitation to Bid is open to all Bidders who qualify the Eligibility Criteria as given below:

1. The bidder should be a Company registered under the Companies Act/LLP since the last three years.
 - a) In case the Bidder is the result of a merger / acquisition, at least one of the merging companies should have been in operation for at least 3 years as on date of submission of the bid.
 - b) In case the Bidder is the result of a demerger / hiving off, at least one of the demerged company or resulting company should have been in operation for at least 3 years as on the date of submission of bid.
2. The bidder should not be currently blacklisted by any bank / institution in India or abroad.
3. The bidder should provide back to back support from OEM.

8. Technical requirement

All the technical specifications/ requirements are mentioned in the RFP document.

9. Bid Schedule and Address

S.No.	Description	
1	Name of Project	RFP for supply, installation & maintenance of SSLV appliance
2	Tender Reference Number	NPCI/RFP/2017-18/IT/014
3	Date of commencement of sale of bidding documents	28.03.2018
4	Last date and time for sale of bidding documents	10.04.2018 - 6.00 pm
5	Last date of receiving vendor Pre-bid clarifications in writing	14.04.2018
6	Date and Time for Pre-bid Meeting	Not applicable
7	Last date and time for Bid Submission	24.04.2018 - 3.00 pm
8	Address for Sale of Bidding Document and Place of Bid Submission	Unit no. 202, 2nd floor, Raheja Titanium, CTS No. 201, Western Express Highway, Goregaon East, Mumbai 400 063
9	Date and Time of Eligibility & Technical bid Opening	24.04.2018 - 3.30 pm
10	Date and Time of Commercial Bid Opening	Will be through Reverse Auction
11	Name and Address for communication	VP & Head - IT Procurement National Payments Corporation of India, Unit no. 202, 2nd floor, Raheja Titanium, CTS No. 201, Western Express Highway, Goregaon East, Mumbai 400 063
12	Bid Related Queries	Satya Kanungo Contact: +91 8108108658 Email id: satya.kanungo@npci.org.in Girish Sawant Contact: +91 7045958844 Email id: girish.sawant@npci.org.in Prashant Awale Contact :+91 8108108650 Email id: prashant.awale@npci.org.in Benny Joseph Contact :+91 8108122844 Email Id: benny.joseph@npci.org.in D J Charles Contact : +91 9849990809 Email id: charles.d@npci.org.in
13	Bid cost	Rs. 11,800/- (Rs. 10,000/- plus GST @18 %)
14	Bid Security	Rs 2,00,000/- (Rs Two lakhs only)

Note:

1. Bids will be opened in the presence of the bidders' representatives who choose to attend the bid opening meeting.
2. Bid Cost: DD shall be made in favor of "National Payments Corporation of India" for an amount of Rs 11,800/- inclusive of taxes (Non-Refundable) payable at Mumbai.